Terms and Conditions

1. Introduction

Welcome to Pivot School ("the Company," "we," "us," or "our"). By accessing or using our services, including but not limited to our website, training programs, and any related resources, you agree to comply with these Terms and Conditions. These terms constitute a legally binding agreement between you ("the User") and Pivot School. If you do not agree to these terms, you must discontinue using our services immediately.

2. Eligibility and User Account

- **Eligibility**: Our services are open to individuals aged 18 years or older. Minors under 18 must obtain parental or guardian consent to use our services.
- **Account Registration**: Users must provide accurate, current, and complete information during registration and maintain the confidentiality of their account credentials.
- **Responsibility**: You are solely responsible for all activities conducted under your account. Notify us immediately if you suspect unauthorized use of your account.

3. Services Offered

Pivot School provides skill development programs, mentorship, and resources tailored for individuals pursuing careers in software development and related fields. The specific details, including curriculum, duration, and outcomes, are detailed on our website and may vary based on the program.

4. Payment and Fees

- **Payment Terms**: All fees must be paid in full before gaining access to the program unless installment options or pay after placement are explicitly provided.
- **Token Amount**: A Candidate can book a seat in the upcoming batch by paying a token amount of INR 10,000 and the seat will be confirmed in a batch only if the candidate makes token payment . If the candidate fails to do so, we cannot guarantee the seat in that batch.
- **Non-Refundable Fees**: Registration and application fees are non-refundable unless explicitly stated otherwise.
- **Taxes**: All fees are inclusive of applicable taxes unless otherwise noted.
- **Late Payments**: Failure to make payments on time may result in suspension or termination of access to our services.

5. Eligibility for Placements

- Attend and complete all the modules and coding labs available under each section.
- Score above 75% in all the assessments and pass all the test cases available in coding labs.
- Complete all the Proof of works within the given time
- Complete daily wise tasks leetcode as instructed in the curriculum.

Candidates will be provided placement support on the basis of a standardized test conducted by us. Candidates who failed to clear the test or secured the bar are not eligible either for the placements or for the refunds. However, the candidates are able to give the test as many tests as they want.

The Company will have all the rights to update the Standards or Eligibility Criteria from time to time. Only upon completion of all above, the Candidate will be eligible for Placement Support.

Company is not responsible if the candidate loses the job provided through the program

5. Pay after Placement

- Candidates who opted for Pay after Placement (PAP) model must pay INR 25,000 upfront, which includes the token amount which is completely non-refundable.
- The Candidate should pay 10% of annual CTC to the company on getting a job offer post completion of the program.
- Candidates must inform the Company if they secure a job within 18 months from the date of commencement of the program. Any such job which is directly or indirectly related to the skills taught in the program, will be considered as an outcome of the program, Regardless of whether it was secured through the Company's placement support or by other means.
- Candidates who apply for job roles and get selected in the interview must join the prospective employer. If they fail to join for any reason whatsoever, the candidate will not be eligible for further placement support.
- Pay after Placement fee should be paid as soon as he/she joins in the Job.
- The candidates joining through the PAP model shall sign the Income Sharing Agreement and only after successful completion of Monthly Installments setup/e-NACH and verification, as applicable, the candidate will get access to learning content.
- In case of failure of the Monthly Installments Setup/e-NACH, the Candidate should complete the Monthly Installments Setup again within 48 hours of receiving the information from the Company. Else, the Company has the right to revoke the access to Learning Content.
- The Candidate has to promptly submit the required documents to process the Monthly Installments application. The Candidate hereby agrees and gives their consent to the Company to share the personal and financial information with the Monthly Installments Service Provider(s) and any other parties in relation to processing the Monthly Installments application.
- The candidate must be of legal age as per the law of the land (India) to be eligible for the job.
- The candidate must be a resident of India.

6. Monthly Installments Tenure Plan

Candidates who opted for No-Cost EMI Option cannot withdraw from the current ongoing program. In case the candidate themselves withdraw for any reason, they are liable to complete all the EMIs in the Tenure Plan.

Access to learning content shall be given only after successful completion of Monthly Installments setup/e-NACH and verification, as applicable.

In case of failure of the Monthly Installments Setup/e-NACH, the Candidate should complete the Monthly Installments Setup again within 48 hours of receiving the information from the Company. Else, the Company has the right to revoke the access to Learning Content.

The Candidate has to promptly submit the required documents to process the Monthly Installments application. The Candidate hereby agrees and gives their consent to the Company to share the personal and financial information with the Monthly Installments Service Provider(s) and any other parties in relation to processing the Monthly Installments application.

The Candidate shall pay the Monthly Installments amount on the due date without any exception. Company reserves the right to disable access to the learning portal in case of delayed payment or non-payment of Monthly Installments.

7. User Conduct

Users agree to:

- Use our services solely for personal, non-commercial purposes unless explicitly authorized.
- Refrain from engaging in any activity that disrupts or interferes with the functionality of our services.
- Not share, reproduce, or distribute course content, materials, or resources without prior written consent from Pivot School.
- Adhere to ethical and respectful behavior in interactions with mentors, peers, and staff.

8. Intellectual Property Rights

- All course materials, including videos, documents, graphics, and branding, are the exclusive property of Pivot School.
- Unauthorized reproduction, modification, or distribution of content is strictly prohibited and may result in legal action.
- Users may not use our trademarks or logos without explicit written permission.

9. Confidentiality and Data Use

- Users agree to keep all proprietary information confidential, including program methodologies, mentor contact details, and internal resources.
- Pivot School respects user privacy and adheres to applicable data protection laws. Details are outlined in our Privacy Policy.

10. Program Modifications and Updates

- Pivot School reserves the right to modify, discontinue, or update any program, course, or service at its sole discretion. Reasonable notice will be provided when possible.
- Users enrolled in a program subject to changes will receive equivalent resources or assistance to complete their learning goals.

11. Termination and Suspension

- **By the User**: Users may terminate their participation in a program by notifying us in writing. Refund eligibility is subject to our Refund Policy.
- **By Pivot School**: We reserve the right to terminate or suspend a user's access for violations of these terms, non-payment, or any behavior deemed harmful to other users or the Company.

12. Limitation of Liability

- Pivot School shall not be liable for any direct, indirect, incidental, or consequential damages arising from the use or inability to use our services.
- Our total liability, under any circumstances, shall not exceed the amount paid by the user for the specific program or service.

13. Force Majeure

Pivot School shall not be held responsible for delays or failures in performance caused by events beyond our reasonable control, including but not limited to acts of God, natural disasters, war, or government regulations.

14. Dispute Resolution

- Any disputes shall be resolved through mediation, arbitration, or grievance cells internally.

15. Severability

If any provision of these terms is deemed invalid or unenforceable, the remaining provisions shall remain in full force and effect.

16. Contact Information

For queries, complaints, or clarifications regarding these Terms and Conditions, please contact us at contact@pivotschool.in

17. Acceptance of Terms

By using our services, you confirm that you have read, understood, and agreed to these Terms and Conditions. This agreement supersedes all prior communications and constitutes the entire understanding between the User and Pivot School.